

Chrome :: Managed Support Services

Dial Media Group provides various different levels of support agreements that are custom tailored to suit each company's needs and budget. The support programmes are split between three core types which can then be tailored to the frequency of on-site visits and Service Level Agreements as applicable, subject to terms and conditions. An account manager regularly contacts your company to ensure you are happy with the service and will offer assistance with quotations and proposals. Your account manager will also book in your prearranged visits and any additional engineering you require.

You can choose a support programme from the options below. For more information please look at our Chrome FAQ

Chrome Lite

- Help Desk Support

Chrome Active

- Help Desk Support
- Remote Managed Services

Chrome Managed

- Help Desk Support
- Remote Managed Services
- Onsite Network Maintenance
- Dedicated Systems Engineer
- Consultancy Services
- Dedicated Account Manager